

BodyShopGirl Refund-Policy

Why haven't I received a refund for an item I returned?

We're sorry that you haven't received your refund yet and we appreciate you returning the item! Once the item is delivered and scanned at the return center, you will be automatically refunded for the item. Please allow up to 30 business days for your refund to process back to your original form of payment. You will also need to proof the item was mistakenly delivered to the wrong address with images of the item and post service delivered method. If the tracking information shows that the item has already been delivered and you not have yet receive your refund, please contact Customer Support usbodyshopgirl@gmail.com and follow the relevant prompts.

When will I get the refund from my canceled order?

If you received the refund to your original payment method, please allow 10-15 business days for the refund to appear in your account. In some cases, especially with credit cards, your original charge may drop from your statement and you won't see a refund in your account.

What's the status of my refund?

You can check the status of your refund by visiting your Order History, or check your email and follow instructions. If you received the refund to your original payment method it may take 10-15 business days for your refund to process back to your account. If you're still having trouble finding your refund, we recommend contacting your bank or payment provider for more information.

What is refund policy?

BSG offers a 30 day return and/or refund policy on all orders. You can view our full refund policy in [TERMS AND CONDITIONS](#).